

QUALITY POLICY

WE, AT PIONEER, ARE COMMITTED TO SUPPLY PRODUCTS CONDUCIVE TO THE NEEDS OF OUR CUSTOMERS.

WE SHALL STRIVE FOR TIMELY RESPONSE, ADOPT NEW TECHNOLOGIES, PROVIDE APPROPRIATE SOLUTIONS FOR IMPROVING CUSTOMER CONFIDENCE.

WE SHALL WORK TOWARDS ENHANCING CUSTOMER SATISFACTION BY EFFECTING CONTINUAL IMPROVEMENTS, PERIODIC REVIEW OF OBJECTIVES AND COMPLYING WITH QUALITY MANAGEMENT SYSTEMS REQUIREMENTS IN LINE WITH ISO 9001 – 2008

THIS SHALL BE ACHIEVED BY PROPER UTILIZATION OF ALL AVAILABLE RESOURCES, OUR EXPERTISE IN DESIGNING, TEAM WORK, TRAINING, INVOLVEMENT AND INTERACTION OF PEOPLE WITHIN THE ORGANISATION.

OUR OBJECTIVES

1. DEVELOPMENT AND TRAINING OF OUR SUPPLIERS TO MEET OUR OUT-SOURCING REQUIREMENTS, SPECIALLY FOR FABRICATED AND MACHINED PARTS FOR TIMELY DELIVERY.
2. INTRODUCTION OF EXISTING PRODUCTS FOR NEW APPLICATIONS & DEVELOPMENT OF NEW TECHNOLOGIES TO WIDEN CUSTOMER BASE AND TO MEET REQUIREMENTS OF PROCESS AUTOMATION.
3. TO STRIVE FOR HIGHER CUSTOMER SATISFACTION BY IMPROVING EFFICIENCY AND PRODUCTIVITY WITH UPGRADATION OF THEIR EXISTING FACILITIES.

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**(CHETAN GOSALIA)
MANAGING DIRECTOR**